

# WARRANTY CARD


FOR A  
**DEVICE OF THE EUROTRONIC TECHNOLOGY GMBH**

Your Information:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

 \_\_\_\_\_ E-Mail:

Date of purchase\* \_\_\_\_\_

\*Please keep the receipt safe, as it is mandatory for the assertion of warranty claims.



Device designation: \_\_\_\_\_


Description of disorder:

Send the completed warranty card together with the defective product to:

**Eurotronic Technology GmbH**  
**Südweg 6**  
**36396 Steinau-Ulbach**  
**GERMANY**

## CUSTOMER SERVICE

  +49 (0) 6667 918470

 [support@eurotronic.org](mailto:support@eurotronic.org)

**2**  
YEARS  
WARRANTY

## Warranty conditions

Dear Customer,

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our products are subject to strict quality control. If one of our devices does not work properly, we regret this very much and ask you to contact our service address.

We are also at your disposal by telephone on the **service hotline: +49 6667 918470**. The following provisions apply to the assertion of warranty claims. This does not affect your statutory rights.

1. Warranty claims can only be made within 2 years from the date of purchase. Our warranty is limited to the elimination of material and manufacturing defects or the replacement of the device. Our warranty service is free of charge for you.

2. Warranty claims must be raised immediately. The assertion of warranty claims after the warranty period has expired is excluded (unless the warranty claims are raised within 2 weeks after the warranty period has expired).

<b>NOTE:</b> Before you send in your device, contact our hotline by phone or email. This way we can help you with any operating errors.
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In order to make a claim under the guarantee, please send the defective device to our service address together with the completed warranty card and the receipt.

If the defect is covered by our warranty, you will receive a repaired or new device. Repairing or replacing the device does not start a new warranty period.

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### The warranty expires:

- in the case of misuse or improper treatment
- if the safety precautions applicable to the device are not observed
- in the event of the use of force or interventions that were not carried out by the service address authorized by us

Defects on the device that are not (or no longer) covered by the scope of the warranty or damage that has voided the guarantee will be repaired against reimbursement of costs.

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