Comet WiFi OPERATING INSTRUCTIONS





LEGAL NOTICE

Operating Instructions **Comet WiFi** Electronic Energy-Saving Controller

Manufacturer

EUROtronic Technology GmbH Südweg 1 36396 Steinau-Ulmbach Germany **www.eurotronic.org**

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1 SAFETY INFORMATION

In addition to the safety information in these operating instructions, all other available sources must also be observed.

The areas of use defined in the written explanations of the **proper use** must be observed.

1.1 DEPICTION OF WARNINGS

The warnings used in these operating instructions have the following meaning:



CAUTION !:

Moderate to minor personal injury may occur if warnings with this signal word are disregarded.

➔ Probability of occurrence: possible



IMPORTANT!

Material damage can occur if warnings with this signal word are disregarded.

➔ Probability of occurrence: possible



INFORMATION

Contains additional information.

1.2 WARNINGS

When operating your Comet WiFi and its components, hazards may occur that can be avoided by observing the following warnings.



CAUTION!:

Serious risk of injury caused by exploding batteries! Improper handling of batteries can lead to an explosion.

- → Do not heat batteries and do not throw batteries into open fire.
- → Do not place batteries in direct sunlight.
- ➔ Protect batteries from excessive heat.
- → Do not short-circuit the batteries.
- → Never attempt to charge non-rechargeable batteries.
- ➔ Never dismantle batteries.
- → Do not use new and used batteries together.
- \rightarrow When inserting the batteries, observe the correct polarity (+/-).
- → Before inserting the batteries, clean the batteries and the contacts in the thermostat.

CAUTION!:

Serious risk of injury caused by chemical burns!

Leaking battery acid can cause burns.

- → Avoid contact of battery acid with skin, eyes and mucous membranes.
- ➔ In case of contact with battery acid, immediately rinse the affected areas with plenty of clean water and consult a doctor.



CAUTION!:

Serious risk of injury caused by malfunction!

Malfunctions can lead to injuries.

- → NEVER carry out repairs to your Comet WiFi yourself.
- ➔ Do not open your Comet WiFi.
- → Do not carry out any modifications or conversions on your Comet WiFi.
- → In the event of an error, contact Customer Service.



CAUTION!:

Risk of fatal injury and accidents to infants and children!

The Comet Wifi and packaging material represent a risk of choking and suffocation.

- Never leave children unsupervised with your Comet WiFi or the packaging material. Children often underestimate the risks involved. Always keep children well away from the Comet Wifi and packaging material.
- → Keep batteries out of reach of children. Should a battery be swallowed, seek medical attention immediately.
- ➔ Your Comet WiFi is not a toy.



IMPORTANT!

Material damage and malfunction possible!

Your Comet WiFi can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been supervised or instructed in the safe use of your Comet WiFi and understand the hazards involved.

- → Children may not play with your Comet WiFi.
- → Cleaning and user maintenance must not be carried out by children without supervision.



IMPORTANT!

Material damage and malfunction possible!

Environmental influences can affect the functions of your Comet WiFi.

- → Keep your Comet WiFi away from direct sunlight.
- → Only use your Comet WiFi in a dry, dust-free environment.



IMPORTANT!

Material damage and malfunction possible!

Damaged components and/or malfunctions will prevent your Comet WiFi from functioning properly.

→ If material damage and/or malfunctions occur, contact the Customer Service of Eurotronic Technology GmbH.



2 SCOPE OF DELIVERY

Check the scope of delivery for completeness as well as visual and technical defects before putting your Comet WiFi into operation.

- 1× Comet WiFi
- 1× Quick Guide
- 3× Adapter (Danfoss RA/RAV/RAVL)
- 1× Screw for adapter
- 2× AA/LR6 batteries
- 1× Reset button (only for older models)



IMPORTANT!

Material damage and malfunction possible!

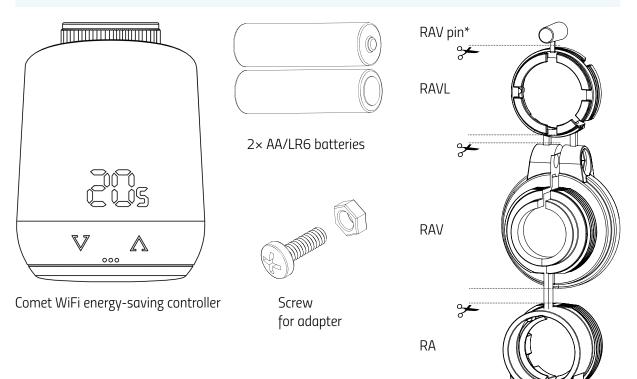
Damaged components and/or malfunctions will prevent your Comet WiFi from functioning properly.

→ If material damage and/or malfunctions occur, contact the Customer Service of Eurotronic Technology GmbH.



INFORMATION

The following drawings are for the purpose of illustration and are not necessarily to scale. EUROtronic Technology GmbH reserves the right to change the design or dimensions without prior notice.



*When using the RAV adapter, the RAV pin is required to extend the valve plunger.

3 OVERVIEW

Thank you for choosing a product from EUROtronic Technology GmbH. Your Comet WiFi is an energy-saving controller for radiators equipped with the WiFi radio standard with modern, simple operation. It automatically regulates your room temperature according to your specifications and is configurable, either directly on the controller or conveniently with a smartphone via your WiFi network.

Your Comet WiFi helps you to effectively reduce your heating costs. Development and production are 100% "Made in Germany", which guarantees premium quality and

technology. These operating instructions will help you to get your Comet WiFi up and running quickly and easily.

3.1 PROPER USE

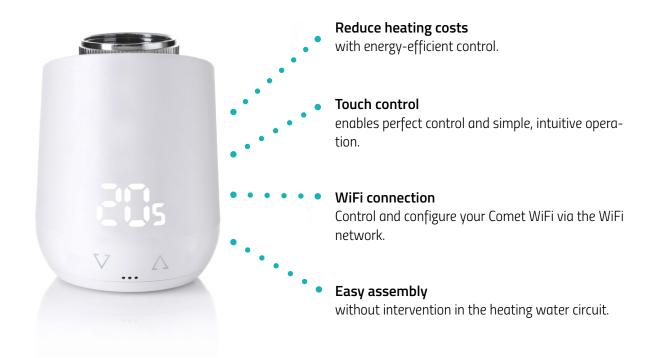
Your Comet WiFi is used to regulate a radiator valve. This makes it possible to regulate the room temperature time-controlled and via an app. Your Comet WiFi moves a radiator valve to control the flow of heat into the radiator. Your Comet WiFi can be installed on all common radiator valves. Only use your Comet WiFi indoors.

Any use other than that described in these operating instructions is not in accordance with the proper use and will result in the warranty being voided and exclusion of liability. It is forbidden to complete any unauthorised modifications, conversions and repairs. Your Comet WiFi is intended for private use only.



INFORMATION

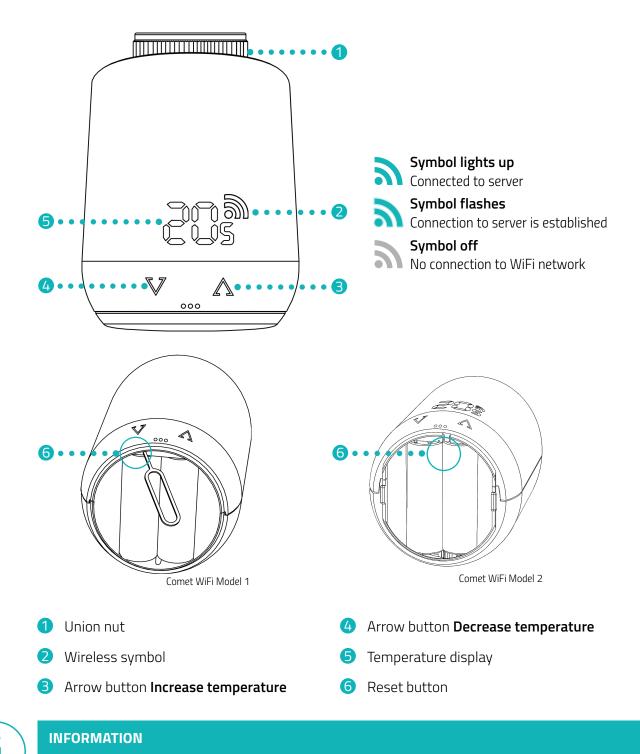
These instructions are valid for the Comet WiFi Model 1 and Comet WiFi Model 2 device types. The descriptions are based on the Comet WiFi Model 1 and are valid in most cases for the Comet WiFi Model 2. Deviations are indicated separately in the text.





4 CONTROLS AND DISPLAY ELEMENTS

The following section describes the controls and display elements of your Comet WiFi.



The first model series (Comet WiFi Model 1) has a recessed **reset button** that is operated with the reset key provided.

^{Comet WiFi} Putting Comet WiFi into Operation

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5 PUTTING COMET WIFI INTO OPERA-TION

The following section describes the procedure using the **Eurotronic Smart Living 2.0** app for the Android operating system (app version: 1.2). The procedure may differ for the iOS operating system.

Your Comet WiFi is also compatible with Alexa voice control. You can find more information in the **Alexa Guide** at: https://eurotronic.org/service/downloads/alexa/



INFORMATION

The following illustrations show the app at the time of publication of these operating instructions. Newer versions of the app may differ in appearance and content.

5.1 INSTALLING EUROTRONIC SMART LIVING 2.0 APP

- 1. Download the Eurotronic Smart Living 2.0 app from Google Play (Android) or the App Store (iOS).
- 2. Install the app on your smartphone.

System requirements: Android from version 6.0 iOS from version 13











INFORMATION

During the initial setup of the app, requests are made as to whether the app is granted authorisation to access functions of your smartphone. Allow access to use the full range of functions of your Comet WiFi.

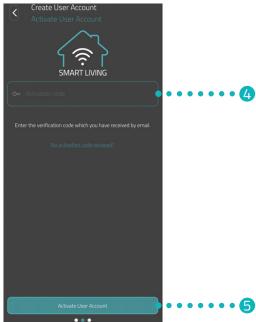


5.2 CREATING USER ACCOUNT

You must create a user account to use the app:



- 1. Create a user account. Enter your e-mail address and assign a password. Make sure your e-mail is valid. The validity of the e-mail address will not be checked.
- 2. Check the box to accept the general terms and conditions and data protection policy.
- 3. Tap the **Register** button.
 - You will receive an activation code by e-mail to verify your user account. Also check your spam folder.



- 4. Enter the activation code in the **input field**.
- 5. Tap the Activate User Account button.
 - → You have successfully created your user account.

Comet WiFi Putting Comet WiFi into Operation





- **1.** Tap the **+** button to add a new device.
- **2.** Then follow the steps displayed in the setup wizard to set up your Comet WiFi for initial operation.
 - → You have successfully added your Comet WiFi.



5.4 SELECTING NETWORK



1. The WiFi network to which your smartphone is connected is automatically displayed. You can integrate your Comet WiFi in another WiFi network if required.

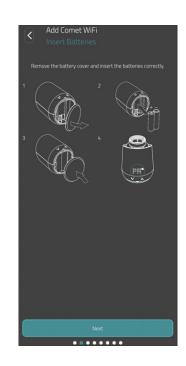
INFORMATION

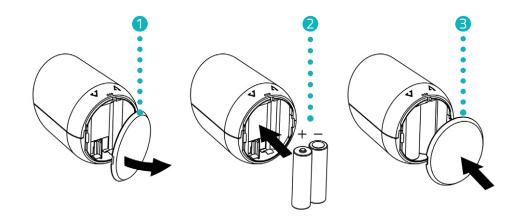
For your WiFi to be displayed in the **My WiFi Network** field, the following requirements must be met:

- Your WiFi must transmit in the 2.4 GHz frequency range. If your router only supports the 5 GHz frequency range, operation of your Comet WiFi is not possible. For more information, see the operating instructions for your router.
- The location detection (GPS) of your smartphone must be activated.
- The **Eurotronic Smart Living 2.0** app requires authorisation to access your location (GPS). Adjust this setting in your smartphone if necessary. For more information, see the operating instructions for your smartphone.
- 2. Enter your WiFi password in the input field. Make sure you spell your password correctly. The app will not check your WiFi's password. If the password is entered incorrectly, the setup process will still continue, but the connection to your Comet WiFi cannot be established.
- 3. Tap the **Next** button.
 - → You have successfully connected your Comet WiFi to your WiFi network.

Comet WiFi Putting Comet WiFi into Operation







- **1.** Open the battery compartment cover.
- Insert the batteries provided as shown.
 Pay attention to the correct polarity and do not use rechargeable batteries!
- 3. Close the battery compartment cover. The battery compartment cover audibly clicks into place.
 - > You have successfully inserted the batteries.

5.6 TEACHING IN COMET WIFI



PA appears on the display of your Comet WiFi and the wireless symbol flashes. Your Comet WiFi is ready to connect to your WiFi network.

1. Tap the **Next** button.



2. Tap the **Open WiFi Settings** button to switch to the WiFi settings of your smartphone.

Comet WiFi Putting Comet WiFi into Operation



- **3.** Select your Comet WiFi in the WiFi settings of your smartphone. Depending on the software version, your Comet WiFi is displayed in the WiFi settings with the designation "Comet WiFi" or "Eurotronic".
- **4.** When prompted, enter the password displayed in the app (from factory 11223344) in the input field to connect to your Comet WiFi.
 - → A loading animation appears on the display of your Comet WiFi.
 - → Your Comet WiFi is connected to your WiFi and the app. The process may take a moment.



INFORMATION

During setup, you are briefly connected to the WiFi network of your Comet WiFi and a message may be displayed informing you that you are not connected to the Internet. Confirm this message to stay connected to your Comet WiFi and continue with the setup.

5. Switch back to the Eurotronic Smart Living 2.0 app.



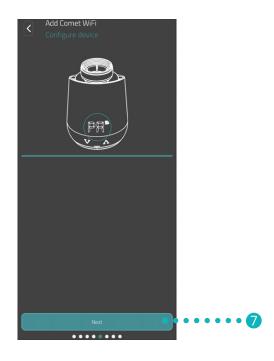
6. Tap the **Next** button.



INFORMATION

If you are using a Comet WiFi with an older software version, a software update will automatically be carried out after the setup.

•••••6



7. Tap the **Next** button.



8. Now install your Comet WiFi on your radiator (see A Section 5.7 Installing on radiator on Page 18) and tap the Next button.



INFORMATION

If the setup is not completed, ensure the following points:

- Temporarily deactivate the mobile data of your smartphone.
- Activate the location detection (GPS) of your smartphone and allow the app to access it.

5.7 INSTALLING ON RADIATOR

Install your Comet WiFi on the desired radiator when indicated by the app.

The Comet WiFi can be installed on all known valve bodies (see adapter list at **www.eurotronic.org/ser-vice/faq**).

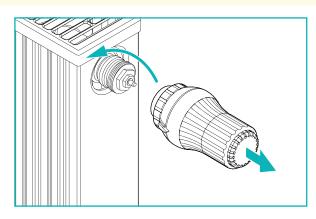


CAUTION!:

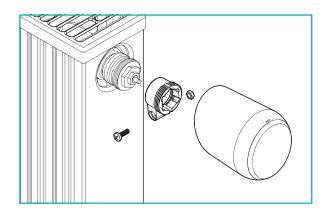
Burns caused by hot radiator valve! Touching can cause burns to the hand.

Avoid contact of battery acid with skin, eyes and mucous membranes.

→ Allow the radiator to cool down before installing, removing or troubleshooting your Comet WiFi!

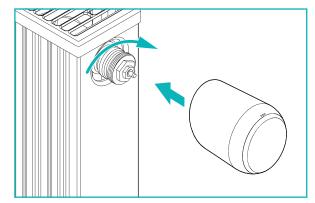


1. Open the current thermostatic head completely. Loosen the fastening and pull the thermostatic head off the radiator.



2. Optional: Select a suitable adapter from the scope of delivery. For additional information on the adapters, please see the information **Comet WiFi Model 2 on Page 9**.





- 3. Position your Comet WiFi on the radiator and turn the union nut clockwise.
 - > You have successfully installed your Comet WiFi.
 - → Following installation, start the adaptation, see 🕮 Section **Comet WiFi Model 2 on Page 9**.



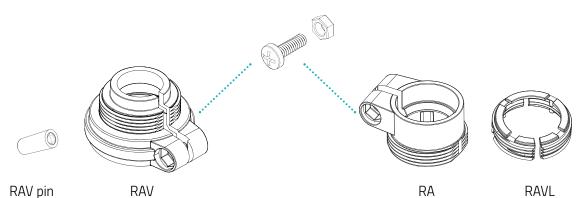
INFORMATION

When installing/removing at a later date, please note that your Comet WiFi must be in the adaptation mode. To do this, open the battery compartment cover and remove the batteries. Replace the batteries after approx. 10 sec. and close the battery compartment cover. Your Comet WiFi restarts and is in the adaptation mode. **Ad** appears in the display.



5.8 ADAPTER OVERVIEW

The following overview contains information about the valves and the required adapters. The adapters for Danfoss RAV, Danfoss RA and Danfoss RAVL are included with your Comet WiFi. When using the Danfoss RAV adapter, the RAV pin must be inserted on the valve plunger.



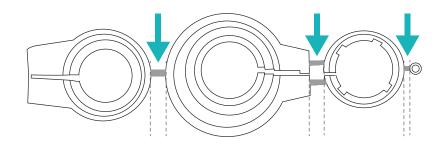
Valve Thread dimension Adapter Heimeier M30 x 1.5 mm Not required Junkers Landys+Gyr M30 x 1.5 mm Not required MNG M30 x 1.5 mm Not required Honeywell M30 x 1.5 mm Not required Braukmann M30 x 1.5 mm Not required Herz M28 x 1.5 mm Required; not in scope of delivery Comap M28 x 1.5 mm Required; not in scope of delivery Vaillant 30.5 mm Required; not in scope of delivery Oventrop M30 x 1.0 mm Required; not in scope of delivery Meges M38 x 1.5 mm Required; not in scope of delivery Ondal M38 x 1.5 mm Required; not in scope of delivery Giacomini 22.6 mm Required; not in scope of delivery Rossweiner M33 x 2.0 mm Required; not in scope of delivery Markaryd M28 x 1.0 mm Required; not in scope of delivery lsta M32 x 1.0 mm Required; not in scope of delivery Vama M28 x 1.0 mm Required; not in scope of delivery Pettinaroli M28 x 1.5 mm Required; not in scope of delivery T+A M28 x 1.5 mm Required; not in scope of delivery Gampper 1/2/6 M20 Required; not in scope of delivery Danfoss RA/RAV/RAVL 25.5/30.5/30 mm Included in scope of delivery





INFORMATION

Remove the connecting pieces of the plastic adapters completely (see illustration) before using one of the adapters included! For Danfoss RAV and Danfoss RA, use the screw and nut provided.





CAUTION!:

Danger of becoming trapped between the adapter halves! Carelessness when using adapters can lead to injuries.

→ Take care not to become trapped between the adapter halves during installation!



CAUTION!:

Danger of being cut!

The adapters supplied and the plunger extension are connected by plastic bars. Fractures may be sharp-edged.

→ Be careful not to cut your fingers during installation!

You can purchase further metal adapters for a fee from our partners. You will find an overview of the metal adapters and corresponding ordering options under the following link: https://eurotronic.org/produkte/zubehoer/metalladapter/

^{Comet WiFi} Putting Comet WiFi into Operation

5.9 ADAPTING COMET WIFI

After successful assembly, your Comet WiFi can start adapting. The prerequisite is that **Ad** is shown in the display of your Comet WiFi.



- **1.** To start the adaptation, press and hold both **arrow buttons** on your Comet WiFi simultaneously for approx. 3 seconds.
 - When adapting, your Comet WiFi adapts to the stroke of your lower valve section. For this purpose, the valve is opened and closed several times to detect the respective end points. The process may take a moment. After successful adaptation, your Comet WiFi switches to normal operation.
- 2. Tap the **Next** button in the app.

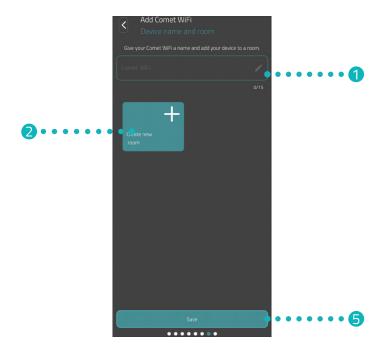
If a problem occurs with your Comet WiFi, a new adaptation is necessary. Carry out the following steps for this purpose:

- **1.** Open the battery compartment cover.
- 2. Press the reset button. For Comet WiFi Model 1, use the reset key included in the scope of delivery.
 → A timer in the display runs up to 10. Then PA is displayed and the WiFi symbol flashes.
- **3.** Alternatively, remove the batteries and wait for 10 seconds. Then reinsert the batteries.
- **4.** Close the battery compartment cover.
 - → Your Comet WiFi restarts and is then in the adaptation mode. **Ad** appears in the display.

INFORMATION

Your Comet WiFi must be re-adapted after each battery change.

5.10 NAMING AND ASSIGNING COMET WIFI



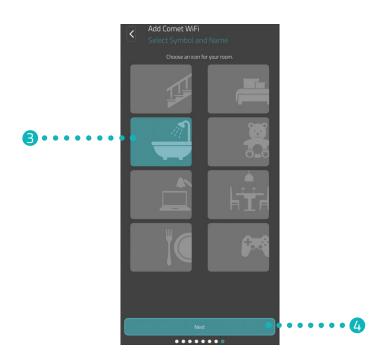
After successful installation and adaptation, you can give your Comet WiFi a name in the app and assign your Comet WiFi to a room.

- 1. Enter a designation for your Comet WiFi in the input field.
- 2. Tap the **Create new room** button to create a room and assign your Comet WiFi to this room.



INFORMATION

When using several Comet WiFi, you can also assign the devices to existing rooms. It is not necessary to create a separate room for each Comet WiFi.



- **3.** Select a symbol and a name for the room.
- **4.** Tap the **Next** button.
- **5.** Tap the **Save** button.
 - → You have successfully named your Comet WiFi and assigned it to a room.
 - → Your Comet WiFi is now fully set up and ready to use.

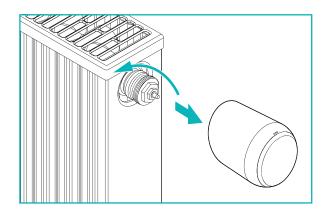


INFORMATION

If problems occur during the saving process, your smartphone may not be connected to the correct WiFi. In the WiFi settings, make sure that your smartphone is connected to the correct WiFi (2.4 GHz). Then repeat the saving process.

6 REMOVING COMET WIFI

The prerequisite for removing your Comet WiFi is that your Comet WiFi is in the adaptation mode, see 📖 Section **Comet WiFi Model 2 on Page 9**.





CAUTION!:

Burns caused by hot radiator valve! Touching can cause burns to the hand.

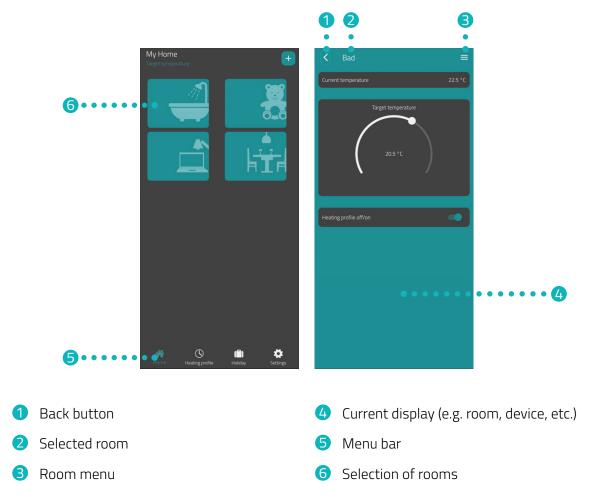
Avoid contact of battery acid with skin, eyes and mucous membranes.

- → Allow the radiator to cool down before installing, removing or troubleshooting your Comet WiFi!
- **1.** Turn the union nut anti-clockwise.
- 2. Pull your Comet WiFi off the valve (see illustration).
 - → You have removed your Comet WiFi.

7 CONFIGURING APP

After successful installation and initial start-up of your Comet WiFi, you can make further settings in the **Eurotronic Smart Living 2.0** app.

From the start screen (My Home) you have access to the menu bar and all the rooms that have been set up.



Via the selection of rooms, you have access to the associated Comet WiFi devices.

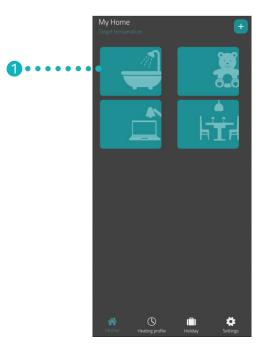
The following functions are available in the menu bar:

- Home screen (My Home)
- Holidays, see 🛄 Section 7.4 Holiday on Page 34
- Settings, see Q Section 7.5 Customer service on Page 38



7.1 SETTING TEMPERATURE IN A ROOM

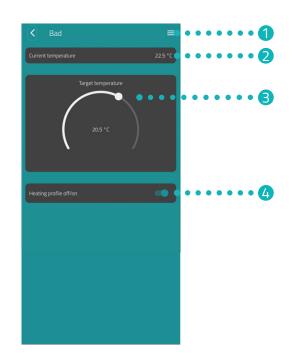
You can set the temperature for each room individually. After selecting a room, set the desired temperature for the room or radiator.



1. Tap on the desired room (e.g. bathroom).

→ The current room temperature and the set temperature are displayed.

2. Make additional settings:



4

- The menu displays all Comet WiFis that are assigned to the current room. You can make additional settings for the selected Comet WiFi, see A Section 7.2 Device settings on Page 29.
- 2 The **Current temperature** area displays the current temperature in the room.
- Adjust the temperature individually with the setting wheel in the Set Temperature area. The set temperature is transmitted to your Comet WiFi as soon as you are on the same WiFi.

Heating profile off:

The stored heating profile is not active. **Heating profile on**:

The stored heating profile is active. However, you can still make changes to the temperature. The temperature set manually is maintained until the next switching point. Your Comet WiFi then switches to the set heating program.

7.2 DEVICE SETTINGS

In the menu of a room (see Description **7.1 Setting temperature in a room on Page 27**.) you have access to all Comet WiFis assigned to the room. You have access to additional settings and information about the selected Comet WiFi:



- Mac address.
 Current battery level
 Activate/deactivate key lock
 Activate/deactivate key lock Plus
 Rotate display 180°
 Summer/winter time is changed automat-18
 Sensitivity of ventilation detection
 Sensitivity of ventilation detection
 Duration for which the heating valve is closed when ventilation detection is activated
 Carry out temperature adjustment
 Currently connected WiFi network.
 Version of the current WiFi software.
- 🗸 Activate/deactivate ventilation detection. 🔱 Signal strength of connected WiFi.

i

INFORMATION

ically (activated at factory)

Not all the functions shown are activated by default. For additional information on the functions listed above, see 💷 Section **8.2 Additional functions on Page 41**.

Comet WiFi Configuring App

7.3 HEATING PROFILE

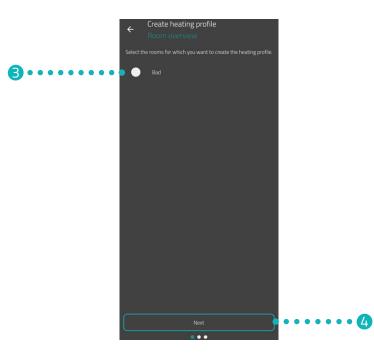
In the **Heating profile** menu, you set heating blocks with heating times for different days. You can set the temperature individually for each heating time.



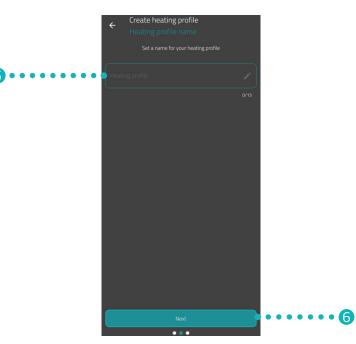
- **1.** Tap the **Heating profile** button.
 - → The overview of the heating profiles is displayed.



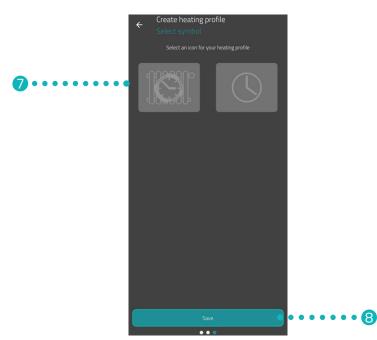
- 2. Tap the 🛨 button to create a new heating profiles.
 - \rightarrow The overview of the available rooms is displayed.



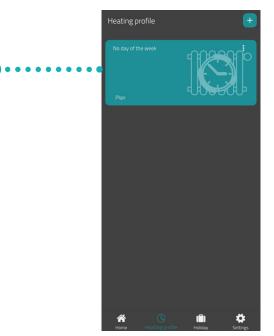
- 3. Tap on one or more rooms for which the heating profiles is to apply.
- **4.** Tap the **Next** button.



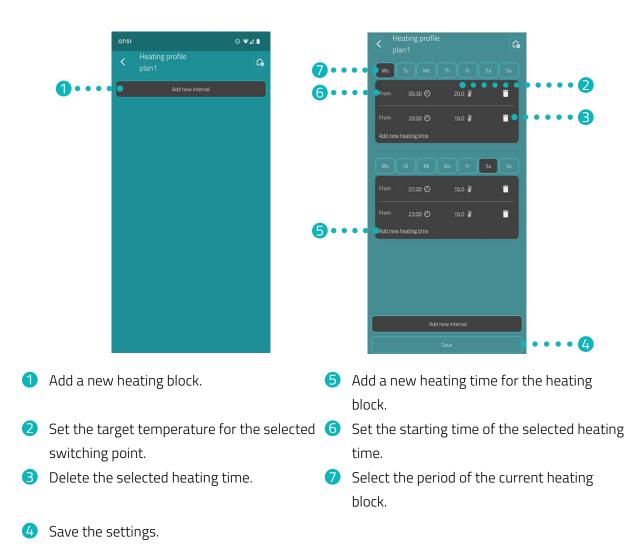
- **5.** Enter a designation for the heating profiles in the input field.
- 6. Tap the **Next** button.



- 7. Select a symbol for the heating profile.
- 8. Tap the **Save** button.
 - → You have successfully created the heating profile.



9. Tap the **heating profile** to set the heating times:





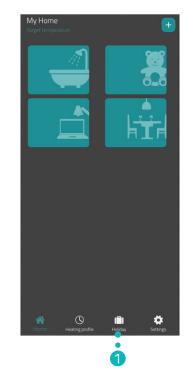
INFORMATION

Note that the settings are only transferred to the corresponding Comet WiFi and are consequently activated by tapping the **Save** button.

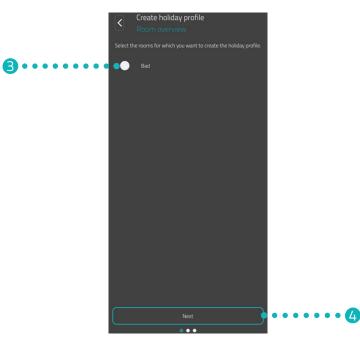
Comet WiFi Configuring App

7.4 HOLIDAY

Set a holiday profile for a period of absence in the **Holiday** menu. You can set the temperature individually for each switching point.



- **1.** Tap the **Holiday** button.
- **2.** Tap the **+** button to create a new holiday profile.
 - → The overview of the available rooms is displayed.



- **3.** Tap on one or more rooms for which the holiday profile is to apply.
- **4.** Tap the **Next** button.





- **5.** Enter a designation for the holiday profile in the input field.
- 6. Tap the **Next** button.

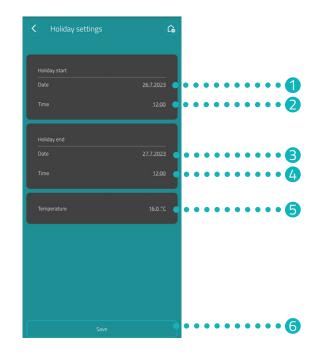


- **7.** Select a symbol for the holiday profile.
- **8.** Tap the **Save** button.



- **9.** Tap **Holidays** to set the heating times:
 - → You have created the heating profile for a period of absence.





- Set the **Date** for the start of the period of absence.
- Set the **Time** for the beginning of the period of absence.
- Set the Date for the end of the period of absence.
- Get the Time for the end of the period of absence.
- Set the **Temperature** for the period of absence.
- 6 Save the settings.

\mathbf{i}

INFORMATION

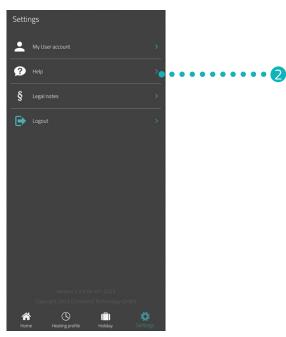
Note that the settings are only transferred to the corresponding Comet WiFi and are consequently activated by tapping the **Save** button.

7.5 CUSTOMER SERVICE

The following section describes the Customer Service area in the **Eurotronic Smart Living 2.0** app.



1. Tap the **Settings** button on the My Home screen.



1

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2. Tap the **Help** button.



- 3. Tap the FAQs button to open the "Frequently Asked Questions" website.
- Tap the Instructions and Operating Guide Download button to download the operating instructions for the Eurotronic Smart Living 2.0 app.
- 5. This area displays the contact information (see Section 11.2 Support and contact on Page 46).
- **6.** Tap the **Adapter Shop** button to open the website with more adapters (see Section **5.8 Adapter overview on Page 20**).

8 OPERATING MODES & FUNCTIONS

The following section describes the operating modes and other functions of your Comet WiFi.

8.1 BASIC OPERATING MODES

HEATING PROFILE (ACTIVATED)

If you activate the heating profile in the **Eurotronic Smart Living 2.0** app, your Comet WiFi regulates the temperature according to the set heating profile. You can still make changes to the temperature (in the **Eurotronic Smart Living 2.0** app or on your Comet WiFi) at any time. The manually set temperature remains unchanged until the next heating time. Your Comet WiFi then switches back to the set heating profile.

HEATING PROFILE (DEACTIVATED)

If you deactivate the heating profile in the **Eurotronic Smart Living 2.0** app, your Comet WiFi adjusts to the manually set temperature. The temperatures are not changed at the set heating time.

HOLIDAY

You can set a freely selectable temperature for the time you are absent. After the set time has elapsed, the heating profile set by you runs again automatically. To set the holiday, select the **Holiday** menu item in the **Eurotronic Smart Living 2.0** app, see

If you press a button on the Comet WiFi during an active holiday profile, **Ho** appears in the display. When a button is pressed again, the set temperature is shown on the display, thereby deactivating the holiday profile.

HEATING PROFILE

You can easily and conveniently set your heating profile in the **Eurotronic Smart Living 2.0** app under the menu item **Heating profiles**, see Section **7.3 Heating profile on Page 30**.

MANUAL OPERATION

It is possible to change the temperature manually using the touch buttons on your Comet WiFi. If a heating profile is activated, this manually set temperature remains set until the next heating time. Your Comet WiFi then switches back to the set heating profile.

8.2 ADDITIONAL FUNCTIONS

VENTILATION DETECTION

If the temperature drops sharply due to an open window, your Comet WiFi automatically closes the heating valve to save energy. You can activate and deactivate the **window-open detection** function in the **Eurotronic Smart Living 2.0** app. Adjust the settings if necessary, see



INFORMATION

Depending on the installation situation of your Comet WiFi and the set sensitivity, the open window may not be detected. A tilted window may not be detected if the temperature drop is not sufficient. Adjust the settings if necessary, see Section **7.2 Device settings on Page 29**.

OFFSET (TEMPERATURE ADJUSTMENT)

If the temperature felt differs from the set temperature, you can perform a temperature adjustment. Adjust the settings if necessary, see Section **7.2 Device settings on Page 29**.

ALIGN DISPLAY

Depending on the positioning of your radiator valve, it may be necessary to turn the display of your Comet WiFi by 180°. Adjust the settings if necessary, see Section **7.2 Device settings on Page 29**.

KEY LOCK / KEY LOCK PLUS

Activate the key lock in the **Eurotronic Smart Living 2.0** app to lock your Comet WiFi for other people, see **Q** Section **7.2 Device settings on Page 29**.

Alternatively, activate the key lock directly on your Comet WiFi:

- **1.** Press and hold both **arrow buttons** for a few seconds. A corresponding animation is shown on the display.
- **2.** To deactivate, press and hold both **arrow buttons** for a few seconds. Wait until the animation on the display disappears.



INFORMATION

The Key Lock Plus can only be deactivated using the App and not using the arrow buttons on your Comet WiFi.



FROST AND LIME PROTECTION

The frost protection and limescale protection functions are automatically active.

Frost protection: If the temperature drops below 8° C, the display shows --. In this case, your Comet WiFi opens the valve until the temperature rises above 8°C again. This prevents the radiators from freezing.

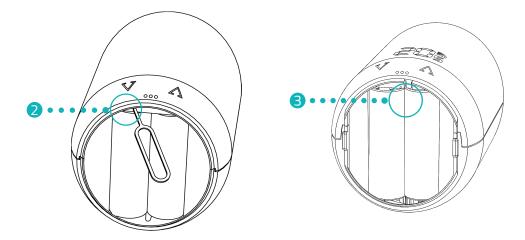
Lime protection: To prevent the radiator valves from calcifying, your Comet WiFi performs a limescale protection run every Friday at 11:00.

TRAINING MODE

On older models of the Comet WiFi (Comet WiFi Model 1), press the lower **reset button** in the battery compartment once. The display shows **PA** Additional information see **PA** Section **5.3 Adding new device on Page 12**.

8.3 RESETTING TO FACTORY SETTINGS

If problems occur, it may be helpful to reset your Comet WiFi to the factory settings.



- 1. Open the battery compartment cover.
- Comet WiFi Model 1: Press the lower reset button in the battery compartment once. Use the reset key included in the scope of delivery.
 - → A timer in the display runs up to **10**. Then **PA** is displayed and the WiFi symbol flashes.
 - → You have reset your Comet WiFi to the factory settings. Perform the initial setup again, see Section 5.3 Adding new device on Page 12.

INFORMATION

If your Comet WiFi still has an older firmware version, no timer is shown in the display.

3. Comet WiFi Model 2: Press and hold the reset button in the battery compartment for 10 sec.

- → A timer in the display runs up to **10**. Then **PA** is displayed and the WiFi symbol flashes.
- → You have reset your Comet WiFi to the factory settings. Perform the initial setup again, see Section 5.3 Adding new device on Page 12.



INFORMATION

For Comet WiFi devices with software version 4.9, only press the **reset button** briefly to reset your Comet WiFi to the factory settings.

9 TROUBLESHOOTING

Problems can also occur with your Comet WiFi. The following information will help you eliminate errors.

| Problem | Cause | Remedy |
|---|--|--|
| The app does not show WiFi in the "My WiFi network" area. | Your router does not operate in the 2.4 GHz frequency range. The location detection (GPS) of your smartphone is deactivated or the app does not have access to it. | Check whether your WiFi operates in the 2.4 GHz frequency range, as your Comet WiFi can only be integrated into a 2.4 GHz WiFi net- |
| C1 | You have not entered the WiFi pass- word correctly in the app. The WiFi signal strength is too weak. | Delete your Comet WiFi from the app and add it again, see Section 5.3 Adding new device on Page 12. Improve the WiFi signal strength of your home network by taking appropriate measures. |
| C2 | The WiFi password has been changed. Interruption of the existing wireless connection. Set-up WiFi connection was temporarily interrupted (e.g. power failure, network cable) | Your Comet WiFi must be reconnected to the WiFi network (by entering the new WiFi password). Improve the WiFi signal strength of your home network by taking appropriate measures. For example, check your power supply and network cable. |
| СЗ | WiFi connection without Internet ac- cess. | Check your Internet connection. |
| Batteries need to be changed frequently. | Check your WiFi signal strength. | Check your Internet connection. |
| E1-E3 | Pressing any button clears the error ind | ication in the display and the adaptation restarts. |
| E1 | No adaptation possible. Your Comet WiFi is not installed on the radiator. | Install your Comet WiFi correctly on the radiator. |
| E2 | Valve stroke too short or battery power too low. | Open and close the valve plunger by hand several times or insert new batteries. |
| E3 | No valve movement possible. | Press any button to acknowledge. Make sure that the valve plunger can move freely. |
| bt | The batteries are weak. | Change the batteries. |

10 CLEANING AND STORAGE

Switch off your Comet WiFi and remove the batteries if you will not be using your Comet WiFi for a longer period of time. Store your Comet WiFi in a dry, dust-free place.



IMPORTANT!

Material damage possible!

Improper handling of your Comet WiFi may result in damage.

- → Do not immerse your Comet WiFi in water or other liquids.
- ➔ Do not use aggressive cleaning agents, brushes with metal or nylon bristles or sharp or metallic cleaning objects such as knives, hard spatulas, etc. They can damage the surfaces.
- → Clean your Comet WiFi with a soft, dry, lint-free cloth.
- → Do not use cleaning agents or solvents.

11 APPENDIX

The following section contains information on technical data, customer service and other legal information.

11.1 TECHNICAL DATA

| Designation | Comet WiFi |
|----------------------------|---|
| EAN | 4260012711998 |
| Article number | 700200 |
| Supply voltage | 2× AA/LR6 batteries |
| Threaded connection | M30 × 1.5 mm |
| Method of operation | Туре 1 |
| Dimensions | 62 × 68 × 83 mm |
| Weight | 161 g (incl. batteries) |
| Protection class | IP 20 |
| Degree of contamination | 2 |
| Measuring accuracy | ±1 °C |
| WiFi frequency | 2,412 MHz to approx. 2,472 MHz |
| Maximum transmission power | IEEE 802.11b: 18.29 dBm IEEE 802.11g: 19.30 dBm IEEE 802.11n: 18.41 dBm |

Subject to technical changes at any time. Compatibility information provided without guarantee.

11.2 SUPPORT AND CONTACT

You can contact us for technical support. We look forward to assisting you with your enquiry:

- Phone: +49-(0)-6667-91847-0
- E-mail: support@eurotronic.org

Customer service: **EUROtronic Technology GmbH** Südweg 1 36396 Steinau-Ulmbach Germany



11.3 DISPOSAL



INFORMATION

Please inform yourself about the options for returning old devices and used batteries free of charge at your retailer.

From the date of implementation of the European Directives 2012/19/EU into national law, the following applies:



Electrical and electronic devices as well as batteries may not be disposed of with household waste. The consumer is legally obliged to return electrical and electronic devices as well as batteries at the end of their service life to the public collection points set up for this purpose or to the point of sale. Details are regulated by the respective national laws.



Non-rechargeable and rechargeable batteries may not be disposed of in household waste! As a consumer, you are legally obliged to hand in all non-rechargeable and rechargeable batteries, regardless of whether they contain harmful substances* or not, to a collection point in your municipality/district or to a retailer so that they can be disposed of in an environmentally friendly manner.

*Labelled with: Cd = Cadmium, Hg = Mercury, Pb = Lead



DISPOSAL OF PACKAGING:

Dispose of the packaging according to type. Dispose of cardboard and carton at waste paper collection points and foil at recyclables collection points. The symbols on your Comet WiFi, the operating instructions or the packaging refer to these regulations. With recycling, material recovery or other forms of recovery of used devices/batteries, you make an important contribution to the protection of our environment.



This symbol is only valid for Italy.

11.4 PERSONAL DATA

1. Delete all personal data from your user account of the **Eurotronic Smart Living 2.0** app before disposing of your Comet WiFi.

11.5 SIMPLIFIED DECLARATION OF CONFORMITY

C EUROtronic Technology GmbH hereby declares that your Comet WiFi complies with all applicable Community provisions of the European Economic Area Directive 2014/53/EU. The entire text of the EU Declaration of Conformity is available at the following Internet address: <u>https://eurotronic.org/service/downloads</u>

11.6 WARRANTY NOTICE

The warranty period is 24 months and begins on the day of purchase. Keep your receipt as proof of purchase. During the warranty period, defective energy-saving controllers can be sent to the service address with sufficient postage. To do this, contact our Customer Service before returning the item. You will then receive a new or repaired device in return free of charge. Repair or replacement of the device does not begin a new warranty period. Note that we only guarantee the functions of the device, not the functionality between the interaction of the device and the valve base.

The application-related technical data are only guaranteed together with the valves Heimeier, Junkers Landys+Gyr, MNG, Honeywell Braukmann thread dimension (M30x1.5), Oventrop (M30x1.5) Danfoss RA, RAV and RAVL. The unit combinations are specified on our website (www.eurotronic.org). When operating your Comet WiFi with third-party valves/adapters that are not listed, the functionality must be ensured by the user. EUROtronic does not provide warranty service in these cases.

After the warranty period has expired, you also have the option of sending the defective unit to the address provided, with sufficient postage, for the purpose of repair. Repairs required after the expiration of the warranty period are subject to a charge. Your statutory rights are not limited by this warranty.

11.7 MANUFACTURER

EUROtronic Technology GmbH

Südweg 1 36396 Steinau-Ulmbach Germany



EUROtronic Technology GmbH Südweg 1 | 36396 Steinau-Ulmbach | Germany www.eurotronic.org